

Duty of Candour Annual Report

Dr Egerton and Partners Medical Practice

Reporting period: 1 April 2025 – 31 March 2026

Date of publication: April 2026

Introduction

Dr Egerton and Partners Medical Practice are committed to providing high-quality care and to being open and honest when things go wrong. This report describes how the practice has complied with the organisational Duty of Candour during the period 1 April 2025 to 31 March 2026, in line with the health (Tobacco, Nicotine etc. and Care) (Scotland) Act 2016.

Duty of Candour Incidents

During the reporting period, there were **no incidents** to which the organisational Duty of Candour applied.

This means no unexpected or unintended incidents occurred that met the statutory threshold for harm.

Governance and Procedures

All staff are aware of the practice's complaints and significant event procedures and are required to report incidents to the Practice Manager, GP Partner, or a senior member of staff. Where an incident meets the Duty of Candour threshold, the Practice Manager is responsible for ensuring the correct procedures are followed, including notification, apology, review, and reporting to the GP Partners.

Learning and Improvement

As no Duty of Candour incidents occurred during this period, no changes to systems or procedures were required as a result. The practice continues to promote a culture of openness, learning, and continuous improvement through incident reporting, staff reflection, and training.

Support

Should a Duty of Candour incident occur, the practice has arrangements in place to offer appropriate support to patients, their families, and staff involved. This includes signposting to wellbeing support services and access to occupational welfare support for staff.

Approval and Accessibility

This report has been reviewed and approved by the GP Partners.

It is available on the practice website and can be provided in alternative formats on request.